

Milestone Department 2008-2013 Progress Assessment Report

12/15/2010

Student Services

	Metric (Outcome)	S.P Committee	Baseline	Baseline FY	1st Year Milestone Target	1st Year Actual	1st Year Assessmnt	FY10 Milestone Target	FY10 Actual	FY10 Assessmnt	Target FY11	Target FY12	Target FY13	Target FY14	Final Target	
					FY09	FY09	FY09	FY10	FY10	FY10						
Strategic Goal II: FOCUS ON STUDENTS		II & III														
Student Services Goal I: Provide services that build a dynamic campus environment	Survey: Student Satisfaction with social activities		48%	2010 Student Survey				50%	48%	Not Met / -2%	55%	60%	60%	60%	60%	Direct Effort: Survey which events students are satisfied with
Student Services Goal II: Maintain a safe living environment	Survey: Student feeling of safety		51%	2005 Student Survey				55%	49%	Not Met/ -6%	55%	60%	60%	60%	60%	Budget: Additional security for campus
	Cleary Crime Report Statistics - reported incidents		0.010	2008 Cleary rept	0.010	0.013	Not met - .003	0.010	0.008	Met/ +.002	0.010	0.010	0.010	0.010	0.010	Direct effort to educate students about safety
Student Services Goal III: Provide sound advisement that represents the needs of the students	Survey: Student Satisfaction with Advisement		56%	2005 Student Survey				60%	72%	Met /+12%	75%	75%	75%	75%	75%	
	Retention rates	II & III	79% / 64%	FY09	Baseline	79% fall to spring / 64% fall to fall	N/A	82% / 63%	85% fall to spring / 72% spring to fall	Met +3% / Met +9%	83% / 64%	84% / 65%	85% / 66%	86%/67%	82% / 63%	
	Transfer rates / withdrawal rates/dismissal rates	III	27%	2008	NA	N/A	54%	43.8%	58%	Met +14.2%	46.6%	49.4%	52.2%	55.0%	60%	
Student Services Goal IV: Promote a healthy lifestyle for resident students	Survey: Ability to adopt a healthy lifestyle		27%	2005 Student Survey				45%	55%	Met/+10%	60%	60%	60%	6%	60%	Direct effort