

		2005 Survey		2010 Survey				2011 Survey			
			AVG Very Satisfied & Satisfied	1st year	2nd year	AVG Very Satisfied & Satisfied	Strategic Goals	1st year	2nd year	AVG Very Satisfied & Satisfied	Strategic Goals
3. Would having a cafeteria with a meal plan have improved your:											
a. Study Habits											
	Agree							14	22%	23	38%
	Somewhat Agree							8	13%	14	23%
	Neutral							24	38%	23	38%
	Disagree							15	23%	1	2%
	Strongly Disagree							3	5%	0	0%
	Total Responses							64		61	
b. Diet											
	Agree							19	29%	34	50%
	Somewhat Agree							22	33%	18	26%
	Neutral							12	18%	13	19%
	Disagree							10	15%	2	3%
	Strongly Disagree							3	5%	1	1%
	Total Responses							66		68	
c. Lifestyle											
	Agree							26	40%	28	41%
	Somewhat Agree							15	23%	15	22%
	Neutral							13	20%	22	32%
	Disagree							9	14%	2	3%
	Strongly Disagree							2	3%	2	3%
	Total Responses							65		69	
d. Roommate relations											
	Agree							21	34%	27	40%
	Somewhat Agree							7	11%	9	13%
	Neutral							16	26%	23	34%
	Disagree							14	23%	6	9%
	Strongly Disagree							4	6%	3	4%
	Total Responses							62		68	
e. Time management											
	Agree							24	37%	31	46%
	Somewhat Agree							12	18%	16	24%
	Neutral							16	25%	14	21%
	Disagree							9	14%	3	4%
	Strongly Disagree							4	6%	3	4%
	Total Responses							65		67	
4. What other recommendations would you make for the student center/bookstore?											
5. Are you in student housing?											

		2005 Survey		2010 Survey					2011 Survey						
			AVG Very Satisfied & Satisfied	1st year		2nd year		AVG Very Satisfied & Satisfied	Strategic Goals	1st year		2nd year		AVG Very Satisfied & Satisfied	Strategic Goals
yes				60		38				45	78%	37	70%		
no				16		24				13	22%	16	30%		
Total Responses										58		53			
6a. What is your feeling on the following student housing facilities															
Q. 6a Student housing facilities															
Very Satisfied				13	21.7%	17	39.5%	80%		17	30%	15	26%		
Satisfied				35	58.3%	17	39.5%			19	34%	28	49%		
Neutral				9	15.0%	5	11.6%			17	30%	5	9%		
Dissatisfied				3	5.0%	4	9.3%			3	5%	9	16%		
Total Responses				60		43				56		57			
Q. 6b Response to maintenance issues															
Very Satisfied				4	6.7%	4	9.3%	31%		5	11%	5	9%		
Satisfied				15	25.0%	9	20.9%			10	22%	20	35%		
Neutral				20	33.3%	14	32.6%			11	24%	13	23%		
Dissatisfied				21	35.0%	16	37.2%			20	43%	19	33%		
Total Responses				60		43				46		57			
Q. 6c Electronic lock system															
Very Satisfied				29	48.3%	15	34.9%	85%		2	8%	11	20%		
Satisfied				24	40.0%	20	46.5%			17	65%	21	38%		
Neutral				5	8.3%	5	11.6%			5	19%	16	29%		
Dissatisfied				2	3.3%	3	7.0%			2	8%	8	14%		
Total Responses				60		43				26		56			
Q. 6d Student housing activities															
Very Satisfied		7.4%		6	10.2%	6	14.0%	37%		12	26%	6	11%		
Satisfied		20.6%	28.0%	19	32.2%	7	16.3%			19	41%	15	27%		
Neutral		36.8%		29	49.2%	20	46.5%			9	20%	21	38%		
Dissatisfied		4.4%		5	8.5%	10	23.3%			6	13%	13	24%		
Very Dissatisfied		2.9%								46		55			
NA / No Opinion		13.2%													
Total Responses				59		43									
7. How satisfied are you with the extent to which living in student housing has enhanced your ability to:															
7a- Meet other people															
Very Satisfied		20.6%		30	50.0%	17	42.5%	80%		27	56%	22	41%		
Satisfied		3.5%	24.1%	20	33.3%	13	32.5%			17	35%	19	35%		
Neutral		2.9%		9	15.0%	5	12.5%			2	4%	8	15%		
Dissatisfied		0.0%		1	1.7%	5	12.5%			2	4%	5	9%		

		2005 Survey		2010 Survey					2011 Survey						
			AVG Very Satisfied & Satisfied	1st year		2nd year		AVG Very Satisfied & Satisfied	Strategic Goals	1st year		2nd year		AVG Very Satisfied & Satisfied	Strategic Goals
	Very Dissatisfied	4.4%								48		54			
	NA / No Opinion	4.4%													
	Total Responses			60		40									
	7b- Study more effectively														
	Very Satisfied	13.2%		20	33.3%	12	30.0%	66%		12	26%	11	20%		
	Satisfied	16.2%	29.4%	25	41.7%	9	22.5%			24	51%	23	43%		
	Neutral	16.2%		13	21.7%	13	32.5%			9	19%	16	30%		
	Dissatisfied	0.0%		2	3.3%	6	15.0%			2	4%	4	7%		
	Very Dissatisfied	4.4%								47		54			
	NA / No Opinion	7.4%													
	Total Responses			60		40									
	7c- Adopt a healthy lifestyle		Student Services Goal 4												
	Very Satisfied	11.8%	Baseline	13	22.0%	9	23.1%	55%		10	21%	13	24%		
	Satisfied	14.7%	26.5%	24	40.7%	8	20.5%			15	32%	14	25%		
	Neutral	11.8%		17	28.8%	15	38.5%		Strategic Goal	17	36%	23	42%		
	Dissatisfied	2.9%		5	8.5%	7	17.9%		Baseline	5	11%	5	9%		
	Very Dissatisfied	5.9%								47		55			
	NA / No Opinion	8.8%							62%						
	Total Responses			59		39									
	8. How often did you use the library resources?														
	Daily			8	10.7%	19	30.6%			14	19%	23	33%		
	Weekly			36	48.0%	26	41.9%			35	47%	32	46%		
	Monthly			27	36.0%	17	27.4%			19	25%	14	20%		
	Never			4	5.3%	0	0.0%			7	9%	1	1%		
	Total Responses			75		62				75		70			
	How often did you use the studios outside of class?														
	Daily									8	13%	27	39%		
	Weekly									29	47%	34	49%		
	Monthly									17	27%	5	7%		
	Never									8	13%	4	6%		
	Total Responses									62		70			
	9. How often did you use the computer labs outside of class?														
	Daily			9	11.8%	36	58.1%			10	15%	35	50%		
	Weekly			30	39.5%	19	30.6%			16	25%	25	36%		
	Monthly			20	26.3%	3	4.8%			20	31%	6	9%		

		2005 Survey		2010 Survey						2011 Survey					
			AVG Very Satisfied & Satisfied	1st year		2nd year		AVG Very Satisfied & Satisfied	Strategic Goals	1st year		2nd year		AVG Very Satisfied & Satisfied	Strategic Goals
	Never			17	22.4%	4	6.5%			19	29%	4	6%		
	Total Responses			76		62				65		70			
10. Could you have used more computer software/hardware instruction?															
	yes			40	52.6%	41	67.2%			31	48%	35	49%		
	no			36	47.4%	20	32.8%			34	52%	36	51%		
	Total Responses			76		61				65		71			
11. Would you have used a staffed writing tutoring lab?															
	yes			32	42.7%	38	57.6%			25	40%	31	46%		
	no			43	57.3%	28	42.4%			38	60%	36	54%		
	Total Responses			75		66				63		67			
12. Do you own your own computer?															
	yes			72	94.7%	59	95.2%								
	no			4	5.3%	3	4.8%								
	Total Responses			76		62									
	Desktop									9	14%	6	8%		
	Laptop									53	80%	60	85%		
	I don't own a computer									4	6%	5	7%		
										66		71			
13. Would owning your own laptop have been helpful in completing assignments?															
	yes			70	97.2%	57	91.9%								
	no			2	2.8%	5	8.1%								
	Total Responses			72		62									
How often did you use your computer to complete assignments?															
	Daily									35	55%	49	71%		
	Weekly									20	31%	10	14%		
	Monthly									6	9%	3	4%		
	Never									3	5%	7	10%		
										64		69			
What is your feeling for the availability of:															
Library resources															
	Very Satisfied			32	42.1%	35	56.5%			30	45%	31	44%		
	Satisfied			31	40.8%	22	35.5%			29	44%	30	42%		
	Neutral			11	14.5%	3	4.8%			5	8%	8	11%		
	Dissatisfied			2	2.6%	2	3.2%			2	3%	2	3%		
	Total Responses			76		62				66		71			
Computer labs															

		2005 Survey		2010 Survey					2011 Survey						
			AVG Very Satisfied & Satisfied	1st year		2nd year		AVG Very Satisfied & Satisfied	Strategic Goals	1st year		2nd year		AVG Very Satisfied & Satisfied	Strategic Goals
	Very Satisfied		51.5%	28	36.8%	18	29.5%			25	38%	20	29%		
	Satisfied		27.9%	28	36.8%	12	19.7%			28	42%	21	30%		
	Neutral		13.2%	16	21.1%	8	13.1%			9	14%	17	24%		
	Dissatisfied		4.4%	4	5.3%	23	37.7%			4	6%	12	17%		
	Very Dissatisfied		0.0%							66		70			
	NA / No Opinion		0.0%												
	Total Responses			76		61									
	Building hours														
	Very Satisfied			21	27.6%	12	19.7%			20	30%	10	14%		
	Satisfied			38	50.0%	24	39.3%			26	39%	18	26%		
	Neutral			11	14.5%	10	16.4%			14	21%	25	36%		
	Dissatisfied			6	7.9%	15	24.6%			6	9%	17	24%		
	Total Responses			76		61				66		70			
15. How satisfied were you with your opportunities to participate in the following?															
	15a. Common hour activities														
	Very Satisfied			13	17.1%	6	9.7%			11	16%	11	16%		
	Satisfied			28	36.8%	22	35.5%			25	37%	24	34%		
	Neutral			24	31.6%	27	43.5%			20	30%	25	36%		
	Dissatisfied			11	14.5%	7	11.3%			11	16%	10	14%		
	Total Responses			76		62				67		70			
	15b. Community events (e.g. Art Loop, downtown festivals)														
	Very Satisfied			18	23.7%	7	11.5%			13	20%	9	13%		
	Satisfied			30	39.5%	18	29.5%			19	29%	32	46%		
	Neutral			25	32.9%	26	42.6%			26	39%	24	34%		
	Dissatisfied			3	3.9%	10	16.4%			8	12%	5	7%		
	Total Responses			76		61				66		70			
	15c. Museum trips														
	Very Satisfied			43	56.6%	26	41.3%			34	49%	28	39%		
	Satisfied			30	39.5%	32	50.8%			18	26%	31	44%		
	Neutral			3	3.9%	4	6.3%			16	23%	11	15%		
	Dissatisfied			0	0.0%	1	1.6%			1	1%	1	1%		
	Total Responses			76		63				69		71			
	15d. Student clubs														
	Very Satisfied			12	15.8%	5	7.9%			16	28%	10	14%		
	Satisfied			20	26.3%	15	23.8%			12	21%	19	27%		
	Neutral			36	47.4%	28	44.4%			27	47%	35	49%		
	Dissatisfied			8	10.5%	15	23.8%			3	5%	7	10%		
	Total Responses			76		63				58		71			

		2005 Survey		2010 Survey				2011 Survey							
			AVG Very Satisfied & Satisfied	1st year		2nd year		AVG Very Satisfied & Satisfied	Strategic Goals	1st year		2nd year		AVG Very Satisfied & Satisfied	Strategic Goals
15e. Student gallery															
	Very Satisfied			17	22.4%	11	17.7%			25	38%	12	17%		
	Satisfied			36	47.4%	28	45.2%			23	35%	31	44%		
	Neutral			20	26.3%	12	19.4%			15	23%	19	27%		
	Dissatisfied			3	3.9%	11	17.7%			3	5%	8	11%		
	Total Responses			76		62				66		70			
15f. Social activities (e.g. movie nights, game nights, dances)-															
				Student Services Goal 1 Measure				Baseline							
	Very Satisfied			14	18.4%	6	9.8%		48%	19	29%	13	19%		
	Satisfied			32	42.1%	14	23.0%			22	33%	28	40%		
	Neutral			23	30.3%	28	45.9%			18	27%	18	26%		
	Dissatisfied			7	9.2%	13	21.3%			7	11%	11	16%		
	Total Responses			76		61				66		70			
Rate each of the following:															
16a. Academic advisement															
		Student Services Goal 3													
	Excellent	19.1%	Baseline			16	29.6%			19	33%	17	24%		
	Good	36.8%	55.9%			23	42.6%	72.2%		30	53%	37	52%		
	Fair	22.1%				12	22.2%			7	12%	14	20%		
	Poor	7.4%				3	5.6%			1	2%	3	4%		
	Very Poor	1.5%													
	N/A	11.8%													
	Total Responses					54				57		71			
16b. First year foundations courses (e.g. drawing, 2D, 3D)															
	Excellent	23.6%				14	25.5%			22	39%	16	23%		
	Good	39.7%				19	34.5%			24	43%	44	62%		
	Fair	22.1%				16	29.1%			6	11%	10	14%		
	Poor	1.5%				6	10.9%			4	7%	1	1%		
	Very Poor	1.5%								56		71			
	N/A	10.3%													
	Total Responses					55									
16c. Foundations Seminar class															
	Excellent					13	22.8%			19	34%	10	14%		
	Good					17	29.8%			21	38%	40	56%		
	Fair					17	29.8%			12	21%	18	25%		
	Poor					10	17.5%			4	7%	3	4%		
	Total Responses					57				56		71			
16d. Community service portion of Foundations Seminar															

		2005 Survey		2010 Survey				2011 Survey						
			AVG Very Satisfied & Satisfied	1st year	2nd year		AVG Very Satisfied & Satisfied	Strategic Goals	1st year		2nd year		AVG Very Satisfied & Satisfied	Strategic Goals
	Excellent				12	21.1%			22	40%	13	18%		
	Good				16	28.1%			18	33%	32	45%		
	Fair				20	35.1%			11	20%	20	28%		
	Poor				9	15.8%			4	7%	6	8%		
	Total Responses				57				55		71			
	16e. Common hour lecture series													
	Excellent				14	25.5%			12	21%	5	7%		
	Good				18	32.7%			18	32%	31	42%		
	Fair				19	34.5%			22	39%	27	37%		
	Poor				4	7.3%			4	7%	10	14%		
	Total Responses				55				56		73			
	Quality of instruction in academic courses													
	Excellent								23	41%	13	18%		
	Good								26	46%	50	70%		
	Fair								7	13%	6	8%		
	Poor								0	0%	2	3%		
	Total Responses								56		71			
	16f. Quality of instruction in your major area of study													
	Excellent	60.3%			28	49.1%			36	64%	35	49%		
	Good	27.9%			24	42.1%			13	23%	22	31%		
	Fair	7.4%			5	8.8%			6	11%	5	7%		
	Poor	1.5%			0	0.0%			1	2%	9	13%		
	Very Poor	1.5%							56		71			
	NA													
	Total Responses				57									
	16g. Size of classes													
	Excellent	48.5%			30	53.6%			26	46%	26	37%		
	Good	30.9%			19	33.9%			28	49%	35	49%		
	Fair	10.3%			6	10.7%			3	5%	8	11%		
	Poor	1.5%			1	1.8%			0	0%	2	3%		
	Very Poor	0.0%							57		71			
	NA	8.8%												
	Total Responses				56									
	16h. Out-of-class availability of instructors													
	Excellent	22.1%			17	29.3%			13	23%	13	18%		
	Good	45.6%			26	44.8%			34	60%	29	41%		
	Fair	23.5%			12	20.7%			7	12%	26	37%		
	Poor	5.9%			3	5.2%			3	5%	3	4%		

		2005 Survey		2010 Survey				2011 Survey			
			AVG Very Satisfied & Satisfied	1st year	2nd year	AVG Very Satisfied & Satisfied	Strategic Goals	1st year	2nd year	AVG Very Satisfied & Satisfied	Strategic Goals
	Very Poor		0.0%					57		71	
	NA		1.5%								
	Total Responses				58						
16i. Academic support services (e.g. tutoring, library help)											
	Excellent				15	26.3%		13	24%	11	15%
	Good				21	36.8%		25	45%	29	41%
	Fair				17	29.8%		14	25%	25	35%
	Poor				4	7.0%		3	5%	6	8%
	Total Responses				57			55		71	
Library Information literacy instruction											
	Excellent							16	29%	18	25%
	Good							32	57%	42	59%
	Fair							7	13%	10	14%
	Poor							1	2%	1	1%
	Total Responses							56		71	
16j. Variety of electives in the spring semester											
	Excellent				8	14.3%		7	15%	15	21%
	Good				14	25.0%		31	65%	27	38%
	Fair				24	42.9%		7	15%	16	23%
	Poor				10	17.9%		3	6%	13	18%
	Total Responses				56			48		71	
16k. Preparation for further academic study											
	Excellent		23.5%		16	28.6%		17	29%	10	14%
	Good		48.5%		25	44.6%		28	47%	36	51%
	Fair		11.8%		10	17.9%		14	24%	18	25%
	Poor		7.4%		5	8.9%		0	0%	7	10%
	Very Poor		0.0%					59		71	
	NA		5.9%								
	Total Responses				56						
16l. Advisement on continuing my education											
	Excellent		10.3%		18	31.6%		19	33%	12	18%
	Good		42.6%		18	31.6%		23	40%	32	47%
	Fair		23.5%		12	21.1%		15	26%	14	21%
	Poor		8.8%		9	15.8%		1	2%	10	15%
	Very Poor		0.0%					58		68	
	NA		11.8%								
	Total Responses				57						

		2005 Survey		2010 Survey				2011 Survey						
			AVG Very Satisfied & Satisfied	1st year	2nd year		AVG Very Satisfied & Satisfied	Strategic Goals	1st year		2nd year		AVG Very Satisfied & Satisfied	Strategic Goals
16m. Sense of personal safety/security on campus		Student Services Goal 2												
Excellent		25.0%	Baseline		14	24.6%			16	18%	12	18%		
Good		26.4%	51.4%		14	24.6%			61	68%	25	37%		
Fair		27.9%			17	29.8%			10	11%	17	25%		
Poor		10.3%			12	21.1%			3	3%	14	21%		
Very Poor		4.4%							90		68			
NA		2.9%												
Total Responses					57									
16n. Overall college experience														
Excellent		39.7%			19	33.3%			24	40%	23	33%		
Good		39.7%			26	45.6%			27	45%	28	41%		
Fair		17.6%			11	19.3%			8	13%	17	25%		
Poor		1.5%			1	1.8%			1	2%	1	1%		
Very Poor		0.0%							60		69			
NA		1.5%												
Total Responses					57									
15. How satisfied are you with the following?														
a. The admissions process														
Very Satisfied									23	41%	14	21%		
Satisfied									26	46%	37	55%		
Neutral									6	11%	13	19%		
Dissatisfied									1	2%	3	4%		
Total Responses									56		67			
b. Financial Aid services														
Very Satisfied									16	28%	15	22%		
Satisfied									26	45%	31	46%		
Neutral									9	16%	14	21%		
Dissatisfied									7	12%	7	10%		
Total Responses									58		67			
c. Registration Services														
Very Satisfied									18	31%	13	20%		
Satisfied									30	52%	38	58%		
Neutral									9	16%	13	20%		
Dissatisfied									1	2%	2	3%		
Total Responses									58		66			
b. Bursar services														
Very Satisfied									17	37%	17	26%		

